



ZTOVE
GET STARTED



6 things you need to know to get started with Ztove

Congratulations on your new Ztove.

For the first time ever, the hob can communicate with the cookware. There are a few things you need to be aware of to ensure success with Ztove.

Follow the instructions and you will get started cooking with Ztove in no time.

Set-up your hob before use

Make sure the induction hob is installed correctly and updated. Use a smartphone or tablet to set up the induction hob and connect it to wifi.

Set-up Ztove:

1. Open the Ztove app on your phone or tablet.
2. Make sure the induction hob is installed and switched on.
3. Connect to the Ztove app and update the hob and cookware.
4. Use the Ztove app to set up a Wi-Fi connection in the hob

Ztove is unable to provide technical support and troubleshooting if the induction hob is not updated and connected to Wi-Fi or to the Ztove app.

The app provides access to extra features such as temperature guides, recipes, automated programs and fast support.

The Ztove app can be downloaded for free from the "Google Play" store on Android or the "App Store" on iOS. Search for "Ztove" or scan the QR code.



Operating your induction hob

Switch on the hob at the highest power level (9 or P) and then regulate the temperature of the hob.

An ordinary induction hob works by controlling how much heat is transferred from the hob to the cookware by using 1-9 and P (boost).

Ztove works with temperatures from 0-250 °C. Ztove will automatically turn the heat up and down to maintain the selected temperature.

When you put a Ztove cookware on a Ztove hob, you connect it by turning on the zone and selecting 1-9 or P. After a few seconds, the hob detects that it is smart cookware and you can now set the temperature. It happens automatically.

When connecting Ztove cookware, it matters which power stage you choose to connect with. If you choose 1 on the hob, it will be slow to reach the desired temperature. If you choose 9 or P, you quickly reach the desired temperature.

You must therefore think of power level as a maximum limitation on how much heat the hob can use when it is connected to the cookware

We recommend that you select 9 or P to start when using Ztove.

Connecting Ztove cookware to the hob

Cookware from Ztove are turned on by movement. A blue blinking light on the handle signals that the device is on and ready to connect.

Get started with Ztove:

1. Switch on the hob and select a zone.
2. Place a Ztove cookware on a zone on the hob. Make sure the handle is flashing blue.
3. Light up the zone with Ztove cookware. Select power level 9 or P.
4. The cookware will automatically connect to the zone. The handle light flashes green when properly connected.





Moving cookware to a new zone

Move only one piece of cookware at a time and wait until the cookware is connected and flashing green.

Ztove automatically connects cookware to a zone. When the cookware is connected, the light on the handle flashes green.

If several pieces of cookware are placed on the hob at the same time or moved quickly from zone to zone, the hob may not be able to detect the cookware correctly.

To ensure good detection, it is important to only move one piece of cookware at a time and make sure it flashes green before taking another action.

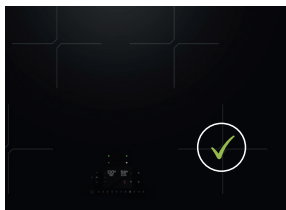
Placement of cookware on the hob

It is important that you place your cookware correctly on the zones.

Ztove's cookware is electronic products with wireless technology. This means that you need to consider how you place the cookware for the system to work optimally.

Make sure that:

1. The handles do not cross each other.
2. Pots and pans do not touch each other.
3. Pots and pans are centered on the cooking zone for efficient heating.
4. No other objects are placed on the hob during use.



Sensor location and temperature display

The temperature is controlled at the bottom of the cookware.

If you set the temperature to 220 °C, the temperature at the bottom of your pot or pan will be 220 °C. The temperature of the food may be different. For example, if you are deep-frying, the oil will have a lower temperature than the displayed temperature.

Water cannot reach a temperature higher than just above 100 °C.

When you have water or similar liquids in your pot or pan, it cannot get hotter than just above 100 °C. This is because water evaporates at 100°C.

If you set your pan to 150°C, it will only reach this temperature once the water has evaporated.

Sous-vide mode

When you are cooking sous vide, make sure to use the sous vide setting.

Ztove has developed an algorithm that automatically accounts for the difference between the temperature at the bottom of the pot and the water. This feature allows you to use any sous vide recipe from any cookbook and apply the specified temperature and cooking time directly with Ztove.

Also, remember to lift your food off the bottom so that it is the temperature of the water that is detected by the sensor, for example, using a rack or spoons.



Troubleshooting

The hob will not connect to the app

- Check that the hob has power by turning it on/off.
- Make sure the hob is not connected to another phone or tablet. You must close the Ztove app completely on all other devices before connecting to Ztove again.
- Make sure the latest app is installed and fully updated.
- Check that Bluetooth is enabled on the phone or tablet.
- Confirm that the app has permission to use the phone or tablet's location. The app automatically asks for permission on first installation, and a yes is required on Android. If the setting is difficult to find, the easiest solution may be to reinstall the app and ensure permission is granted.
- Make sure both the hob and cookware are updated with the latest firmware. If there is an update available, the app will let you know with a notification.

A pot or pan does not heat

- Check that the pot is connected to the correct zone.
- Make sure that the standard temperature of the pan is different from 0 °C.
- Make sure the power is set high enough.

A pot or pan with a temperature sensor is registered as ordinary cookware

- Make sure the cookware is activated by moving it before switching on the zone.
- Check that the battery is working. Active cookware shows a blue flashing light in the handle.

The hob continues to search for cookware without connecting to the correct zone

- Be sure to observe precautions regarding the placement and movement of cookware. Make sure there are no foreign objects on the hob.
- It is important to only place new cookware when the light flashes green on the previous one. Wait until the cookware indicates that it is connected by flashing green before placing the next cookware.
- You should switch off the zone with the cookware to be moved before transferring the cookware to a new zone.

The pot or pan is heated to a higher temperature than set

- Check that the pot or pan is registered to the correct zone.

The pot or pan does not reach the correct temperature

- It is important to understand that the displayed temperature shows the value of the sensor at the bottom of the pot or pan. This value may be different from the temperature of the contents of the pot or pan.
- For water, the temperature will not exceed its boiling point regardless of its target temperature. Boiling of water can occur at different intensities.
- Check that the pot or pan is correctly connected to the correct zone.
- Note that the temperature cannot be verified on an empty pan with an infrared or other external thermometer due to the smooth surface of the metal and the location of the sensor at the bottom of the pan.

A pot or pan flashes white during use

- White light indicates bad battery connection. Contact Ztove if the problem persists. Use the support function in the app.

A pot or pan flashes red quickly

- The pot or pan is overheated. Remove the pot or pan from the zone and allow it to cool.

A pot or pan flashes red slowly

- The pot or pan is running out of battery. Check the battery status in the app and replace it with a new CR2032 battery.

A pot or pan flashes in several colors

- There is an error with the pot or pan sensor. Please contact Ztove. Use the support function in the app.

A pot or pan does not flash blue when activated, but it appears to be working

- It is possible to disable the blue flash in the app. Check if the blue blink option is enabled.

The hob automatically reduces the current on a zone

- The hob is equipped with power management, which ensures that it does not draw more power than is available in a typical electrical installation.
- It is important to note that setting 9 or P cannot be used simultaneously on all zones due to this limitation. In addition, it is usually not necessary to require maximum power to maintain a temperature on the Ztove.
- It is recommended to use the P setting for tasks such as boiling, frying or quickly heating large quantities of food. However, when the desired temperature is reached, it is advisable to reduce the power level.

The app is not behaving as expected

- Restart the app, then wait 15 seconds before opening it again. If the problem persists, please contact in-app support.

The hob does not work as expected

- Read the manual carefully for any special considerations when using Ztove.
- Turn the main switch in your fuse box off and on. Be sure to keep it off for at least 15 seconds to reset the hob.
- If the problem persists, contact support via the app.

Happy cooking!

If you have any questions or need help, you are always welcome to contact us via the support function in the app.

It is a great help to us if your devices are updated to the latest version and error reporting is enabled before you contact us.



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